



***THE LUMOS DELUXE
RESORT & SPA HOTEL
Alanya / ANTALYA***

***UAI
'Ultra All Inclusive'***

Fact Sheet

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PRESENTATION

The Lumos Deluxe Resort & Spa Hotel, which is a member of the Toros Residence, is located on an area of 12.000 m² and opened in May 2016. It is at a distance of 3 km to Mahmutlar city centrum, 15 km to Alanya city centrum, 25 km to Gazipaşa-Alanya International Airport. 155 km to Antalya International Airport. Our Private beach is 150 mt. away (with tunnel passage and road)

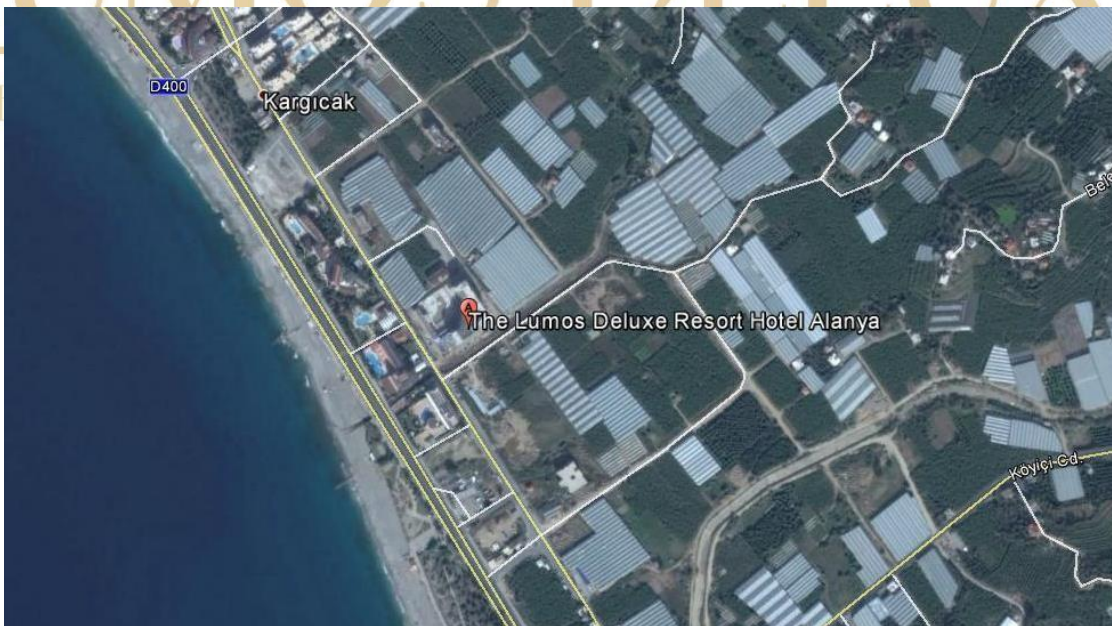
Total pool area of, 1.375 m² pools and scenic beauties surrounded by banana trees which make it's guests to live comfort and rest as they are at their homes. The Lumos Deluxe Resort & Spa Hotel is a distinguished and unique holiday center

It gives the sense of a different holiday to our guests because of it's fascinating architectural design, specially and units of food and beverage.

The Mini Club, which is consisted of playground swimming pools with slides and playground, provides a comfortable holiday for the families with children.

In relaxing and comfort atmosphere of the SPA and Wellness center, you can refresh your body and mind by special therapies and be purified from all stress and negative energy of your body.

Design concepts are composed, besides functionality, for a feeling of comfort and serenity, visual and spiritual peace. It gives to guests a feeling of healthiness, vitality, peace and tranquility.



GPS Coordinates: 36°27'55.6"N 32°07'15.8"E

LOCATION

Name of the Hotel	The Lumos Deluxe Resort Hotel & SPA
Opening year	May 2016
Category	5 Stars Hotel
Capacity	332 Rooms
Bed	951 Beds
Address	Kargıcak Mah. Gazipaşa Cad. No: 21 Alanya / Antalya Türkiye
Distance to Gazipaşa Airport	25 km
Distance to Antalya Airport	155 km
Distance to Mahmutlar Centrum	3 km
Distance to Alanya Centrum	15 km
Telephone	+90 242 510 17 00 - 444 5 915
GSM – WhatsApp - Viber	+90 507 358 95 41
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Sales e-mail	sales@lumoshotel.com
Rezervation e-mail	reservation@lumoshotel.com
Sezon	12 month
Location	Kargıcak Coastline-Mahmutlar on 12.000 m ² area with specially designed landscape
Board	UAI (Ultra All Inclusive)
C/Out & C/in	C / Out 12:00 and C / In 14:00
Late C/Out	Depends on possibility and extra cost
Credit Cards	Visa, Mastercard, Eurocard
Number of lifts	5 lifts for guests
Number of floor	6 floor
Pets	Pets are not allowed.

ROOMS

Standart Rooms 300

Handicapped Rooms 3

Family Rooms 14

Deluxe Rooms 15

TOTAL 332 Rooms

All rooms are with balcony, ceramic and laminate floor, electronic door key card, couch or armchair, minibar, kettle, tea/coffee making facilities set up, national and international broadcasting satellite TV, direct dial phone, hair dryer, WC, bathroom with shower, telephone in bathroom, centralized air-conditioning (W . R . F) and electronic safe. Room cleaning and towel changing will take place Daily and bad sheet every 3 days. Baby bed is available for the room on request. All rooms are non-smoking.

Standard Room is 28 m² in size, designed with modern decoration. letaral side sea view and land view. Max. capacity is 3+1 pax.

Handicapped Room is 24 m² in size Handicapped rooms are available for max.3 pax and Land view.

Family Room (ROH) is 60 m² in size, consists of two bed rooms. Parents' bedroom is with a double bed and other bedroom with twin beds, as well as a hall and seperate doors. 2 Seperate bathrooms,Wc. It has land and mountain views .Max.Capacity is 5 Person

Deluxe Room (ROH) is 32 m² in size. With French bed, twin beds, shower, wc and terrace jacuzzi, deck chair , sunbed, Max.capacity is 3 pax. All deluxe rooms have land view.

Honeymoon Concept We provide honeymoon couples with special room decoration, bathrobe and on arrival treat them in their room with fruit and wine.

Birthday Concept Fruit and wine is sent as tread to guest who celebrate thari birthdays.

Marriage Anniversary Concept We provide guest who celebrate their marriage anniversary with special room decoration and treat them with a fruit bascet and wine.

FOOD INFORMATIONS

FOOD OUTLETS

Avangarde Main Restaurant serves as open buffet for breakfast, lunch and dinner. Our main restaurant offers national and international savors. It consists of indoor area including a separate place for children and diet buffet

Aqua Snack invites you to lunch during the day time with its snack lunch, salad and fruit bar and rich varieties of snack. Between 11:00 – 17:00

Beach Snack invites you to lunch during the day time with its snack lunch, salad and fruit bar and rich varieties of snack and appetizers near the sea side Between 11:00 – 17:00

Patisserie is at service between 10:00-17:00 for our guests. Special made dessert recipes, savory pastry, cakes, pies, tea and coffee are available. It can benefit our early arrivals and departures guests

Night Snack Also during the time 23:30-02:00 food and beverage service is available in Main Restaurant.

A'LA CARTE RESTAURANTS

Ottoman Restaurant Remarkable culture of dining and the most beautiful examples of Turkish and Ottoman cuisine in our restaurant will fascinate you with its authentic atmosphere.

Mediterranean Restaurant Fresh Mediterranean fishes and seafood of our seas, with our rich range of drinks colour to your chats with a different venue.

❖ Our guests can book a minimum 2 days in advance for A la Carte Restaurant

❖ According to the dress code in our hotel, guests wearing shorts, swimsuit, slippers can not enter the restaurants.

❖ A la Carte restaurants will serve our guests specified number of reservations is reached operating dates and times will be determined by the conditions of the season.

❖ Guest can benefit from the A'la Carte restaurants providing they stay for minimum of 4 nights.

❖ A'la Carte restaurants are free to use only once during a holiday.

BEVERAGE OUTLETS

Lobby Bar *You can sip our varieties of local, international drinks and cocktails at the Lobby Bar with its spacious sitting areas and 24 hours service and will spend pleasant moments enjoying your chats with our hot and cold drink offerings*

Service Bar *In between lunch and dinner local alcoholic and soft drinks are at your service*

Relax Pool Bar *You will spend pleasant time enjoying the drinks within Ultra All Inclusive concept ,local alcoholic, non alcoholic hot and soft drinks between the hours 10:00-24:00.*

Beach Bar *Feeling the warm sea breeze of the Mediterranean, you can dream away into the blue while sipping your beer, wine, cold and hot drinks on the beach. At your service between the hours 10:00-18:00.*

Aqua Pool Bar *While having fun in Aqua park, you can enjoy our alcoholic soft and hot drinks. At your service between the hours 10:00-24:00.*

Vitamin Bar (Winter season) *you can enjoy our soft, hot and cold drinks. At your service between the hours 10:00-24:00.*

Deep Disco Bar *with in Ultra All Inclusive concept ,local alcoholic, non-alcoholic hot and soft drinks between the hours 23:30-01:00 free*

SWIMMING POOLS

Since our guests are seeking different alternatives in sun and sea tourism, our pools are specially designed to offer these alternatives.

The largest pools of the region are waiting for those who want to enjoy the pool. Enjoy the warm summer months in our outdoor pool which is controlled and maintained in extreme hygienic terms. You can reach the peak of fun trying different water slide choices.

- ❖ **Relax Pool** 600 m² in size, 140 cm in depth
- ❖ **Aqua Pool** 450 m² in size, 140 x 120 cm in depth
- ❖ **Indoor Pool** 100 m² in size, 140 cm in depth

CHILDREN POOL

Watch your children enjoying the water in safety in the children pools located next to the mini club and slides.

- ❖ **Relax Children Pool** 75 m² in size, 40 cm in depth
- ❖ **Aqua Children Pool** 100 m² in size, 40 cm in depth
- ❖ **Indoor Children Pool** 50 m² in size, 40 cm in depth

Children 's pools cannot used without pad .

Please! enter using the special diapers.

INDOOR SWIMMING POOL

Our indoor pool, which is heated for the guests that want to enjoy the pool during winter, is 140 cm in depth and 100 m² in size.

The children indoor pool is 40 cm in depth and 50 m² in size.

(indoor pool is not heated in summer season)

ENTERTAINMENT PROGRAM

Our goal is for you to have an unforgettable holiday and spend your hours magnificently with evening shows with scene of wonderful sea and pool which are organized by our professional and multinational animation team

Daytime Animation

- ❖ Morning GYM
- ❖ Stretching
- ❖ Volleyball
- ❖ Water GYM (in pool)
- ❖ Water Polo
- ❖ Pool Games
- ❖ Dart

Evening Entertainment Program

- ❖ Professional dance shows
- ❖ Musical shows
- ❖ Turkish night
- ❖ Professional evening shows
- ❖ Interactive games
- ❖ Deep Night Club
(Between 23:30 – 01:00)
(Max capacity 300 person)

MINI CLUB

Mini Club is for children aged 04 – 12. It serves children who still need their parents for their needs. Working hours are between 10:00 and 12:30 in the morning and 14:30 and 17:00 in the afternoon.

Daytime Activities

- ❖ Face painting
- ❖ Balloon painting
- ❖ Table games
- ❖ Hobby activities
- ❖ T-shirt painting (chargeable)

Evening Activities

- ❖ Mini Disco



SPA & WELLNESS

Spa & Wellness Center serves to renew and relax you both physically and mentally. Of traditional Turkish bath to Thai massage, skin care to therapy programs many services await you. Masseurs from Bali islands of Indonesia treat much deeper passing through the surface of muscle tissue by effective pressures, gentle strokes and necessary stretching movements on the energy points on the body. This massage enables balancing of all energy centers in the body and the integration of all inner systems with each other. By our natural oils used during the massage, muscle tension is resolved, energy level increases, balances and an extraordinary relaxation of mind is achieved.

SPA & WELLNESS services;

Free Services

- ❖ Turkish Bath (children under 16 years old are not allowed to use)
- ❖ Sauna (children under 16 years old are not allowed to use)
- ❖ Steam Room (children under 16 years old are not allowed to use)
- ❖ Salt Room (Everest rock salt) (children under 16 years old are not allowed to use)

Extra Chargeable Services

- ❖ Capsule Care
- ❖ Massage
- ❖ Skin care
- ❖ Body care
- ❖ Private Nurse (09:00-17:00) (Reachable 24 hours in emergency cases)

MEETING ROOMS

Technical Equipment

- ❖ Projector
- ❖ Projector screen
- ❖ Audio system
- ❖ Wireless microphone
- ❖ Lectern microphone
- ❖ Head set
- ❖ Flipchart
- ❖ Board pen
- ❖ File and pen

The Sales Office will provide you detailed information about paid and free services

Hall sizes and capacity details

	M2	Banquet
SALON-1	400 m2	480 person
SALON-2	200 m2	180 person
CINEMA	95 m2	80 person

ULTRA ALL INCLUSIVE CONCEPT

FREE OF CHARGE

Food&Beverages

- ❖ Open Buffet; breakfast, late breakfast, lunch, dinner
- ❖ Midnight Buffet, Diet Buffet, Children Buffet
- ❖ Themed Buffet in some days of the week
- ❖ Local and some import drinks with or without alcohol at lunch and dinner
- ❖ Patisserie serves at certain times of the day.
- ❖ Ice cream is served as open during the dinner.

Room

- ❖ Electronic Safe
- ❖ On the first day minibar is filled with soft drinks. (On other days it's filled with water and mineral water.)
- ❖ Daily Room Cleaning
- ❖ Towel change every 3 days
- ❖ Linen change every 3 days
- ❖ Kettle (Tea and Coffee Set up)
- ❖ Satellite TV broadcasting

Sports and activities

- ❖ Volleyball (depending on weather conditions)
- ❖ Fitness center (Children under the age of 16 are not allowed)
- ❖ Sauna Under (Children under the age of 16 are not allowed)
- ❖ Turkish bath (Children under the age of 16 are not allowed)
- ❖ Dart
- ❖ Aerobics
- ❖ Aquapark and Funfair
- ❖ Water gymnastics

Entertainment

- ❖ Daily animation activities
- ❖ Night animation shows
- ❖ Deep Night Club

Children activities

- ❖ Mini Club (for the children between the age 4-12)
- ❖ Mini Disco
- ❖ Children playground
- ❖ Aqua park

Others

- ❖ Wi-fi connection free of charge in the lobby, room and hotel general area (with own device).
- ❖ Sun umbrellas, sunchairs and cushions free of charge.
- ❖ Beach and pool towels
(first towel change is free, second change is chargeable in the same day).
- ❖ Door Card, Towel Card –In case of loss of entrance cards, 10 € is charged.

ULTRA ALL INCLUSIVE CONCEPT **WITH FEE**

Food and Beverage

- ❖ All fresh squeezed fruit and vegetable juices
- ❖ Room service
- ❖ Import champagnes
- ❖ All local and import bottle drinks
- ❖ Luxurious drinks (12 years and older whiskies, Cognac VSOP/XO)
- ❖ Special production of local & import wines

Sports and Activities

- ❖ All water sports

Other services and activities

- ❖ Hair dresser
- ❖ Shopping Center (Boutique, Souvenir Shop, Silver Store, Market, Jewelry Store, Leather and Bag Stores)
- ❖ Massage & Peeling
- ❖ Beauty Center and care units
- ❖ Doctor and nurse services
- ❖ Dry cleaning and Laundry services
- ❖ Car rental
- ❖ Photoshop
- ❖ Pool Billiards,
- ❖ Internet Cafe Corner
- ❖ Telephone, Fax
- ❖ Birthday cakes and flower orders apart from the birthday concept

ULTRA ALL INCLUSIVE CONCEPT

Food

Breakfast	07:00-09:00	Avangarde Main Restaurant	Lobby floor
Late Breakfast	09:00-10:00	Avangarde Main Restaurant	Lobby floor
Lunch	12:00-14:00	Avangarde Main Restaurant	Lobby floor
Dinner	19:00-21:00	Avangarde Main Restaurant	Lobby floor
Night Snack & Soup	23:30-02:00	Avangarde Main Restaurant	Lobby floor
Patisserie	10:00-17:00	Patisserie	Lobby floor

Snack Corners

Aqua Snack	11:00-17:00	Snack	Aquapark
Beach Snack	11:00-17:00	Snack	Beach
Fruit	11:00-17:00	Snack	Aqua-Beach
Ice Cream	15:00-16:00	Aqua Bar	Aqua
Ice Cream	14:00-15:00	Beach Bar	Beach

Beverage

Lobby Bar	Open 24 hours	Lobby	
Relax Pool Bar	10:00-24:00	Relax Pool	
Beach Bar	10:00-18:00	Beach	
Aqua Pool Bar	10:00-24:00	Aquapark	
Vitamin Bar	10:00-20:00	(Winter Season)	Indoor Pool

★★★★★
*Serves depending on weather conditions.

AQUAPARK

AQUAPARK (Opening hours 10:00 – 12:00 / 14:00 – 16:00)

Opening and closing hours can be changed in the season. The aqua park can be closed due to weather conditions.

For adults Total: 5 Slides

	Lenght:	Height:
Free Foll	15 mt	4,6 mt
Open Slide	34 mt	4,6 mt
Super Slide	15 mt	4,6 mt
Open Slide	34 mt	4,6 mt
Tube Slide	15 mt	4,6 mt

For Children Rabit Slide with 5 slides (Octopus Group)

Aquapark can be used by children less than 12 years only if they are accompined by an adults.

Between Aquapark and the hotel has a road and the bridge.



CONCEPT PRINCIPLES

- ❖ All beverages will be served by glass, there is no bottle beverage service.
- ❖ Service person has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests well being.
- ❖ Luxury import drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some import drinks are not inclusive.
- ❖ There are kettle, coffee/ tea facilities in all rooms.
- ❖ Minibar fills with soft drinks first day (only with water mineral,water the other days)
- ❖ A la carte restaurants are available only with reservation two days before
- ❖ Room service is extra charge.
- ❖ Fresh fruit and vegetable squeezed juices are extra charge.
- ❖ There is no alcoholic beverages service under the age of 18.
- ❖ Pets are not allowed.
- ❖ According to the dress code being applied in our hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.
- ❖ Animation activities (place and times), Food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.
- ❖ Travel agency need a confirmation from hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.
- ❖ It is forbidden to use iron, water pipe etc. in the rooms. For any damage in the rooms guest will be charged.
- ❖ All import drinks served are permitted by Customs Directorate.
- ❖ According to the Turkish Law of "Prevention of the damages of tobacco products no.4207", it is not permitted to smoke in the indoor areas of the hotel provided by reception for guest safety and also in closed are (rooms, lobby, restaurants, etc.).
- ❖ Wristbands are used by the guest safety and to benefit from the hotel facilities
- ❖ Without prior notice the time and place of all the facilities and services may be changed.
- ❖ Food and drink service for rooms is charged.
- ❖ Please use safety deposit boxes Otherwise, the hotel does not accept any responsibility for your losses
- ❖ You are charged for any damage given to the hotel supplies and for missing.
- ❖ Please bear in mind that; these rules and regulations are designed according to international law, for your safety and to make it possible for you to have a quality holiday.